

LOAN PERIODS AND CHECKOUT LIMITS

POLICY STATEMENT

The library allows customers with a valid Manhattan Public Library card in good standing to check out circulating materials for a defined period of time. The library establishes loan periods and limits on items in the library's collection in order to balance user needs and demands.

DEFINITIONS:

Loan period: The length of time that an item may be checked out to a library customer.

Checkout limit: The maximum number of items that an individual user may check out at one time.

Renewals: An extension of the original loan period.

Good standing: Accounts with less than \$5.00 in fines and fees and no lost items.

REGULATIONS:

Loan periods and checkout limits

Loan periods and checkout limits may vary on different types of items based on popular demand and the number of items the library has in its collection.

Current loan periods, checkout limits, and renewal options for materials are:

Checkout Limits and Loan Periods			
items	loan periods	checkout limits	renewals
All Print Books- (including fiction, nonfiction, large type print, young adult, children's, and oversized. This includes all new and non-new materials, unless specified.)	21 days	none	Twice
Sizzlers (a selection of new best sellers)	4 days	2 per card	None
Blu-Rays	7 days	2 per card	Twice
DVDs	7 days	10 per card	Twice
Music CDs	21 days	10 per card	Twice
Audio Books	21 days	10 per card	Twice
Current issues of magazines & all newspapers	remain in library	remain in library	None
Magazines—older issues	7 days	10 per card	Twice
Story Kit and Discovery Packs	21 days	1 per card	Once
Video Games	7 days	1 per card	Twice
Tablets	7 days	1 per card	Twice
Interlibrary Loan items	Varies according to lending library	Varies according to lending library	Varies according

			to lending library
--	--	--	--------------------

Loan periods for items with requests

The loan period for books with hold requests of 3 requests to 1 book, is reduced from 21 days to 14 days to facilitate circulation of the item.

The loan periods for all books on cd and music cds with hold requests of 6 to 1 item, is reduced from 21 days to 14 days to facilitate circulation of the item.

Renewals

Most circulating materials may be renewed twice. See *Checkout Limits and Loan Periods* for renewal options. The renewal period is the same as the original loan period from the date the item is renewed.

Items may be renewed by telephone, by email, via chat/text, or through the library's online catalog. When customers request to renew items, but do not have access to their card numbers, staff must first verify their identity by asking them to verify their date of birth and address.

The library notifies customers about items coming due 3 days before the due date. This notification is a courtesy reminder. Patrons can choose to be notified via text or email. We do not send due date courtesy reminders via postal mail.

Items reserved for other customers may not be renewed.

Overdue charges that have accrued up until the time of renewal are charged to the account.

Lost items may not be renewed.

Overdue notice

The library notifies customers on overdue materials as a courtesy. Customers may choose to be contacted by either email, text message, or printed mail notices. A minimum of three notices is attempted with a fourth billing statement sent for accounts over \$25.

- Books, circulating magazines, and audio material (items with an overdue fine of 10 cents per item per day) receive 3 notices at 4, 18, and 32 days with a final item billing at 45 days.
- Sizzlers, kits, dvds, blu-rays, video games, and tablets (items with an overdue fine of \$1.00 per item per day) receive 3 notices at 1, 10, and 19 days with a final item billing at 45 days.

Items that are not returned to the library 45 days after the date of checkout are placed in a “lost” status; at this time the “replacement cost” for the item and a \$5.00 processing fee are added to the patron’s account. Accounts with lost items and processing fees of \$25 or more are turned over to a collection agency two weeks after the item is declared lost.
(SEE POLICY CIR-5 FINES AND FEES)

Reference Materials

Reference materials do not circulate. Rare exceptions may be granted at the discretion of the Adult and Teen Services Manager to loan materials for a few hours, overnight, or a week at the most. Consideration may be given based on demand, cost of the item and availability.